From the Principal Financial Group®

Innovative retirement services guide

This guide provides helpful information to assist you with accessing account information at principal.com and TeleTouch®, our toll-free interactive voice-response system available at 1-800-547-7754. This guide will prove valuable whether it's your first time accessing our systems or if you are a return visitor.

Access account information at principal.com

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Go to **principal.com**	Go to **principal.com**
Under **ACCOUNT LOGIN** select login type **PERSONAL** and click **GO** Select the **Establish your Username and Password** link • Enter your **Social Security number** and your 456658 • Verify your identity by providing select personal information • Create your username and password • Provide your e-mail address • Select your online security questions and answers • **LOGIN** with your new **Username** and **Password** *Located on the Plan Summary in your enrollment materials	Under **ACCOUNT LOGIN** select login type **PERSONAL** and click **GO** • Enter your **Username** (Click **Forgot your Username** if you need a Username) • Enter your **Password** (Click **Forgot your Password** if you need a Password)

Click **DETAILS** at the right-hand side of the Retirement Plan.

Use the tabs at the top of the page and the options located on the left to navigate the website.

Available options include:

Account Info	Investments	Make Changes	Historical Info	Planning Center
Overview: - Summary - View by Investments - View by Contributions Plan Info & Forms My Beneficiary Withdrawals	Overview: News & Updates Your Investment Election Investment Performance Transfer Restrictions Investor Profile Quiz Managed Account Information	Your Contribution Rate Your Investment Election Simplify with a Rollover Transfer to Different Investment Options Rebalance Dividends Loans My Profile Account Statements Text Messaging and E-mail Alerts My Beneficiary	Activity Summary Activity Detail Download Transactions Contributions Statements Electronic History	Features - More news - 404(c) notice Retirement Planning My Principal® Edge Milestones Investing Basics Saving & Budgeting Online Seminars

Not all options are available for certain plans. Check with your human resources contact to find out what is available.

You can also check the account balance and personalized rate of return for your employer's retirement plan through:
- **Text messages** to your cell phone
- **Email**
- **Your iGoogle Homepage**

To get started, login to principal.com to find these options.

TeleTouch

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Call **1-800-547-7754**	Call **1-800-547-7754**
Press 1 for information in Spanish	Press 1 for information in Spanish
Enter your **Social Security number**	Enter your **Social Security number**
Press 1 to **Establish your personal identification number (PIN)**	Enter your **six digit alpha/numeric PIN**
Answer the security verification questions. You'll be prompted for the retirement plan Contract/Plan ID number. 456658	

Follow the prompts to:

- Access daily account values
- Obtain investment performance information
- Transfer retirement funds between available investment options
- Change where future contributions are invested
- Hear your outstanding loan balance, obtain a loan quote and request a loan
- Review the status of a pending or completed distribution
- Establish/change your PIN
- Review/change contributions percentage
- Review/change maturing accounts information
- Reinvest retirement account balance from a previous plan
- Access information on the Principal Managed Account Program℠
- Access helpful information on changing jobs or retiring
- Obtain information on other retirement savings options

Not all options are available for certain plans. Check with your human resources contact to find out what is available.

WE'LL GIVE YOU AN EDGE®

Principal Life Insurance Company, Des Moines, Iowa 50392-0001, principal.com

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