



Changing Lives— One at a Time



Systems Unlimited, Inc. exists to serve children, adults, and families with disabilities and other challenges to achieve their maximum potential and quality of life.

**2008-2009
Year in Review**



**The
Systems
Unlimited
Vision**

Systems Unlimited, Inc. will excel in the innovative design and delivery of supports and services for the people we serve.

Systems Unlimited, Inc. will be an employer of choice. Employees will be given the support, training, and opportunity to make a difference in the lives of the people we serve.

Systems Unlimited, Inc. will be a leader in our service area and the state by eliminating barriers that prevent people from succeeding in life.

The Organization

Systems Unlimited, Inc. is a private, non-profit organization established in 1971 to provide service to children and adults with developmental disabilities.

Over the years, Systems Unlimited has grown into a comprehensive service agency—not only serving children and adults with disabilities, but also children and families who are a part of the child welfare system.

In 2008–2009, Systems Unlimited served 803 unduplicated individuals in 50 cities and 14 counties throughout Eastern Iowa, with a compliment of 824 full- and part-time staff members.

Johnson County



2533 Scott Boulevard SE
Iowa City, Iowa 52240
Phone: (319) 338-9212
Toll-free: 1-800-401-3665
Fax: (319) 341-9443

Jones County



402 E. 1st Street
Monticello, Iowa 52310
Phone: (319) 465-6360
Fax: (319) 465-6408

Linn County



5005 Bowling St. SW, Ste B
Cedar Rapids, Iowa 52404
Phone: (319) 364-1985
Fax: (319) 365-2731

Muscatine County



3500 Oakview Drive, Ste. B
Muscatine, Iowa 52761
Phone: (563) 263-0468
Fax: (563) 263-7666

Washington County



114 S Iowa Avenue
Washington, Iowa 52353
Phone: (319) 653-3356
Fax: (319) 653-3121

Major Service Areas



Supported Living

- Supported Living for Adults (hourly and site services)
- Supported Living for Children (hourly and site services)
- Respite Services for Individuals with Disabilities
- Respite Services for Seniors
- Home and Vehicle Modification

Employment Systems

- Supported Employment
- Day Program
- Vocational Assessments
- Summer Transitional Employment and Assessment Program
- Document Destruction Systems
- Jumpy Monkey Coffee Distributorship

Family Systems

- Remedial Services to Children and Families
- Assessment and Individual, Group and Family Therapy through through Title XIX, Wellmark, Hawk-I and Tricare Funding Services
- Family Therapy and Family & Community Support Services for children through the Children's Mental Health Waiver

Ancillary Services

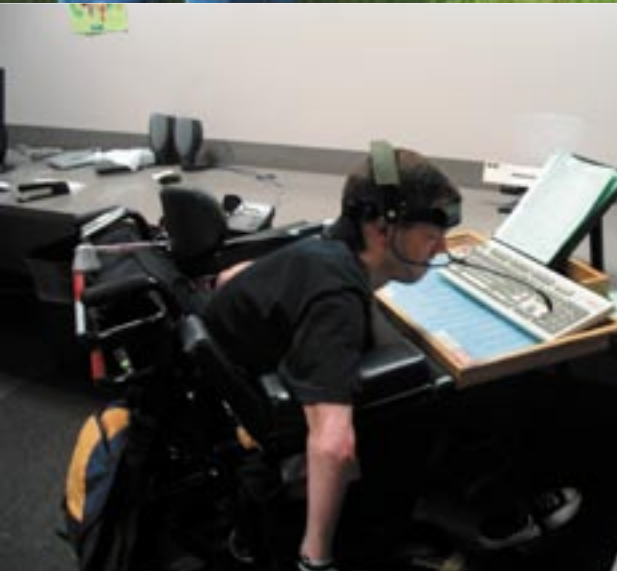
- Information & Referral
- Transportation
- Payee Services

Accomplishments

- Became one of only a handful of providers within the state of Iowa eligible to provide the Behavioral Programming Service offered under the MFP (Money Follows the Person) grant, and began providing services funded through the MFP grant.
- Expanded Behavior/Mental Health Consulting Services to include 6 active external cases, and over 30 active cases within the SCL and ES divisions.
- Completed certification review for HCBS Supported Living and Supported Employment services, resulting in the highest level of accreditation given for this time frame.
- Implemented new training requirements for the SCL and ES service divisions providing increased training to new staff and increasing staff retention. Also developed processes for tracking of training completion, background checks, and performance reviews.
- Jumpy Monkey Coffee is located in six retail outlets and nine businesses in the Iowa City/Coralville area. In total, Employment Systems has distributed over 850 lbs of Jumpy Monkey Coffee to the community.
- The Summer Transitional Employment and Assessment Program (STEAP) had another successful year and has been at full capacity for five consecutive years.
- Employment Systems provided services to 127 people, including Supported Employment services to 53 individuals.
- Supported Employment increased its community business partners to 38 businesses.
- Supported Living completed an organizational restructure of Iowa City, Williamsburg, and Washington service areas to increase quality of service provision, provide for enhanced staff development, and better manage service costs.
- Family Systems provided therapy and skill building services to 431 children and families.
- Family Systems was awarded the Iowa City School District contract for the Elementary Children's Mental Health Case Managers. This is a part of the Safe School Healthy Student Grant through the Iowa City School District.
- Family Systems was awarded the Iowa City School District agreement for Children's Mental Health Services in the eighteen elementary schools.
- Family Systems increased the children served through the Children's Mental Health Waiver from 5 referrals in the last fiscal year to 35 this year.



2008–2009 Financial Summary



Revenue Source	Amount	% of Total
Federal	\$ 15,168,906	90.0%
State	\$ 1,085,930	6.5%
Counties	\$ 131,380	0.8%
Persons Served	\$ 260,728	1.5%
Contributions	\$ 70,955	0.4%
Other	\$ 130,085	0.8%
TOTAL	\$ 16,847,984	100%

TOTAL NET ASSETS AS OF 6/30/08	\$9,598,707
CHANGE IN NET ASSETS	\$45,386
TOTAL NET ASSETS AS OF 6/30/09	\$9,644,093

Persons Served

Family Systems	431
Supported Living	326
Employment Systems	127
Representative Payee Services	172
TOTAL ALL SERVICES	1,056
TOTAL UNDUPLICATED	803



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Katie Schneider,
Sigma Lambda Gamma/Sigma Lambda Beta

Kent Smith, Scheldrup Law Firm PC

Steve Spenler, Johnson Co Ambulance Service

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and Mental Health Services